

Payment Policy for the World Conference on Floating Solutions 2026 (“Event”)

This Payment Policy governs all payments, refunds and related financial interactions between the **Technology Centre for Offshore and Marine, Singapore Ltd. (“TCOMS”)**, the Event organiser and registrants (collectively, “**Participants**”) for the Event.

1. Pricing and taxes

- **Displayed prices.** All Event ticket and package prices shown on our website and promotional materials are final at time of purchase unless otherwise stated. All prices shown on our website are reflected in Singapore Dollars (SGD).
 - **Taxes and fees.** Prices shown are **exclusive** of prevailing Goods and Services Tax (GST). The final amount (including GST and any other applicable taxes) payable will be shown at the final check-out page before payment.
 - **Price changes.** We reserve the right to correct pricing errors and/or to change prices for future purchases. Participants who have already paid will be charged or refunded only as required to correct any pricing/charging errors.
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2. Accepted payment methods and processors

- **Accepted methods.** We accept various payment methods through our third-party payment vendor.
 - **Third-party Payment vendor.** The Participants’ use of the third-party payment vendor’s services may be subject to that vendor’s terms of use. TCOMS is not responsible for and disclaims all liability for the Participants’ use of such services.
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3. Invoicing and receipts

- **Invoices.** Organisations and corporate Participants may request an invoice for payment. Invoices will include TCOMS’s business details, GST registration number (if applicable), itemised charges, and payment reference.
 - **Receipts.** Electronic receipts will be issued automatically upon successful payment. Paper receipts are not available.
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4. Payment timing and confirmation

- **Full payment.** Registration is confirmed only after full payment is received.
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5. Cancellation, transfer and refund policy

- **Participant cancellations.**
 - **Before 31st July 2026.** Participants who cancel their registration by 31st July 2026 (Singapore time) will receive a full refund) excluding any non-refundable processing fees. **After 31st July 2026.** Cancellations of registrations after 31st July 2026 are **non-refundable**.
 - **Non-Transferable.** Event registrations and tickets are non-transferable to any other person that is not the named Participant.
 - **Event cancellation or postponement by organiser.** If TCOMS cancels or postpones the event, including as a result of a Force Majeure Event (as defined below), Participants will receive a full refund of the Event ticket price paid excluding any non-refundable processing fees. This paragraph sets out TCOMS' entire liability to the Participants, and the Participant's sole remedies, with respect to any cancellation or postponement of the Event.
 - **Fees.** Any approved refunds will be processed to the original payment method. All refunds exclude non-refundable processing fees and any third-party transaction fees where applicable. Currency conversion losses or fees are not refundable.
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6. Force Majeure

- **Force Majeure.** refers to any event beyond the reasonable control of TCOMS, including but not limited to: natural disasters, fire, flood, severe weather, epidemics or pandemics, government restrictions or directives, venue closures, national emergencies, acts of terrorism, civil unrest, labour disruptions, or major power or network failures that prevent the safe or lawful delivery of the Event (collectively, "**Force Majeure Events**").
- **Impact on the Event.** If a Force Majeure Event materially affects the conference, TCOMS may, at its discretion and by providing notice to the Participants, do one or more of the following:
 - postpone the Event to a later date and/or change the duration of the Event,
 - change the location of the Event,

- convert the Event to a virtual or hybrid format, or
 - cancel the Event if postponement or modification is not feasible.
 - **No Waiver of Prior Obligations** A Force Majeure Event does not excuse any payment obligations due, nor does it relieve either party of obligations unaffected by the Force Majeure Event.
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7. Governing Law and Dispute Resolution

- **Governing Law.** These terms and conditions shall be governed by the laws of Singapore.
 - **Dispute Resolution.** Any disputes shall be resolved through discussions in good faith with TCOMS. If the disputes cannot be resolved within thirty (30) business days, either party may refer such dispute to mediation at the Mediation Centre of the Consumer Association of Singapore. If the dispute cannot be resolved by mediation within three (3) months, either party may refer the dispute to resolution by the Small Claims Tribunals of the State Courts of Singapore.
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8. Contact

- **Contact.** If you have any questions relating to this Payment Policy, please contact TCOMS at info@wcfs2026.com.
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9. Changes

- **Changes.** We may update this Payment Policy to reflect legal, regulatory or operational changes. Any updates will apply prospectively. Please review this Payment Policy periodically.
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